



Product Complaint Data Sheet

Complainer:

Company/Organisation:
Representative:
Contact details:
Way of finding the complaint:
.....
.....

Suspected offender:

Company/Organisation:
Manufacturer of the product:
Distributor of the product:

Product:

Injectable: size (mm):.....
Ear Tag: size (mm)
Bolus: size (mm).....
Other: size (mm)

Attached proofs/evidences the complaint:

Description of misuse of the system
.....
.....
"Official proof/evidence" (statement(s) of the register
.....
Statement of the competent authority
.....
Test report of ICAR approved test laboratory.....
.....
Product itself
.....
Any other proofs/documents ICAR could use as an official proof
.....

Network. Guidelines. Certification.



Complaint details:

- | | |
|--|--------------------------|
| Wrong animal bit | <input type="checkbox"/> |
| Missing product code | <input type="checkbox"/> |
| Double codes | <input type="checkbox"/> |
| Misuse of the country code | <input type="checkbox"/> |
| Unauthorized use of the country code | <input type="checkbox"/> |
| Senseless codes (no CC according to ISO 3166) | <input type="checkbox"/> |
| Misuse of another manufacturer code | <input type="checkbox"/> |
| Not existing code allocation in the shared manufacturer code | <input type="checkbox"/> |
| Wrong numbering range in the right code allocation | <input type="checkbox"/> |
| Wrong use of CC with shared code and allocation | <input type="checkbox"/> |
| Not giving traceability information on request | <input type="checkbox"/> |

The complainant must assure reimbursement of all direct costs (laboratory fees) incurred by ICAR in case the complaint is not appropriate

Signature.....