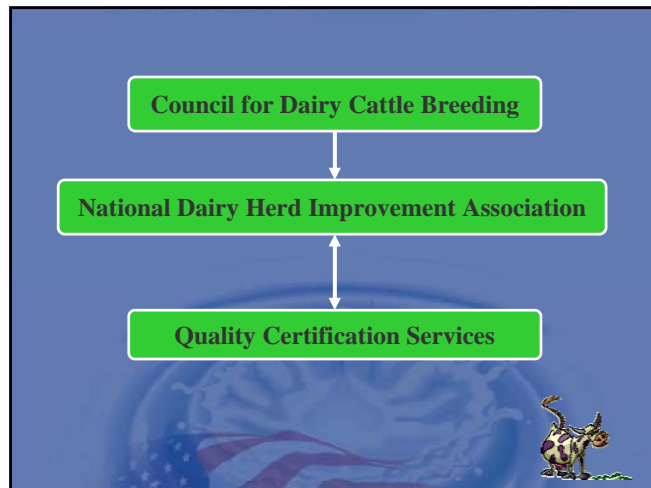


Quality Certification Services

**Quality Assurance Program
Sample Unknowns**

Jere High
USA
Lab Manager & Technology Services
Lancaster Dairy Herd Improvement Association
WWW.LANCASTERDHA.COM

President
North American Lab Managers Association
WWW.NALMA.ORG



United States of America

- Area: 9,629,091 km²
- Laboratories: 43
- Dairy Processing Centers: 4
- Cows Enrolled: 4,200,000+
- 47% of all cows in the USA



**Laboratory Certification
and Audits
of
Sample Unknowns**

Initial Certification Audits

- Before achieving initial certification, laboratories must demonstrate acceptable machine performance by surpassing Sample Unknowns tolerances at least one time. Once that has been accomplished, the laboratory must submit to an on-site audit and demonstrate compliance with all aspects of this manual and with the *Code of Ethics* and *Uniform Data Collection Procedures*.

On-site Audits

- Once certification has been established, laboratories will be subject to a biannual, on-site audit in order to renew their certification. During the on-site audit, laboratories must allow the auditor to observe the routine analysis of samples. Laboratories failing to demonstrate routine compliance throughout the two-year period will become subject to annual, on-site audits until consistent performance has been restored.

Monthly Audits of the Sample Unknowns

- Although the on-site audits are required for biannual laboratory certification, Sample Unknowns must be submitted and found within acceptable limits on a monthly basis for ongoing certification to continue. This requirement must be met for each laboratory machine used for the generation of sample results used in the *GEP*.

Auditing of Infrared and SCC Instruments for Sample Unknowns

Calibration Check Procedure

- On a monthly basis, the laboratory must purchase duplicate sets of 12 samples from a supplier designated by the auditor. The samples must be analyzed and the following data submitted to a predetermined site by midnight EST on the second Friday of each month.

Acceptable Readings for Calibration Checks IR

- The mean difference must not exceed 0.05% and the standard deviation of differences must not exceed 0.06% in three of the previous four trials.
- The rolling mean difference over six trials may not exceed .02%
- ** Changes being done in 2007 for tighter tolerances **

Acceptable Readings for Electronic SCC

- The mean percent difference must not exceed 10%. And the SD must not exceed 10% in three of the previous four trials.
- The rolling mean difference over six trials may not exceed 5%

“Unknown Samples” shipped on ice

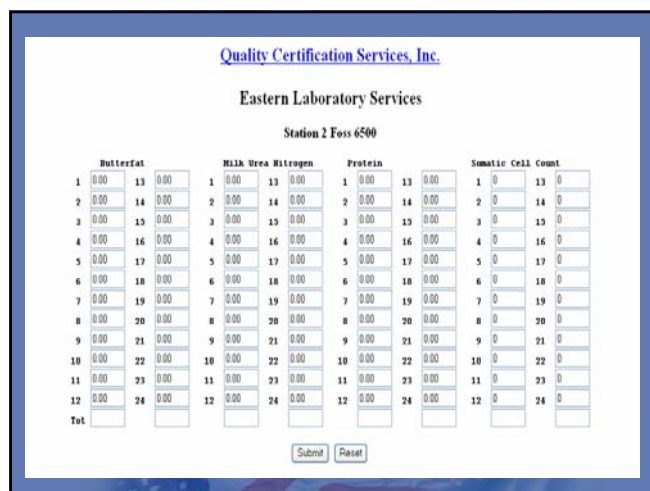
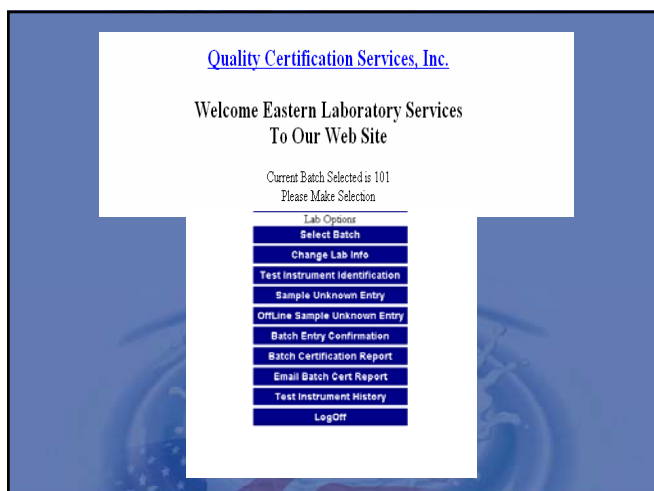


Eastern Laboratory Services Ltd



Water Bath





Sample Lab Instrument Number Ref Inst Diff	Protein						Accuracy Stats		
	Avg	Instr Results	Prec	Stats	Range SD Reps		IR	Mean	Diff
1	3.030	3.033	0.003	3.04	3.04	0.000	0.000	3.040	0.010
2	3.183	3.169	-0.014	3.14	3.16	0.020	0.014	3.150	-0.033
3	3.080	3.057	-0.023	3.06	3.06	0.000	0.000	3.060	-0.020
4	3.047	3.036	-0.011	3.02	3.03	0.010	0.007	3.025	-0.022
5	3.127	3.114	-0.013	3.12	3.13	0.010	0.007	3.125	-0.002
6	3.210	3.206	-0.004	3.19	3.21	0.020	0.014	3.200	-0.010
7	2.993	2.999	0.006	2.98	3.00	0.020	0.014	2.990	-0.003
8	3.490	3.464	-0.026	3.45	3.46	0.010	0.007	3.455	-0.035
9	3.340	3.322	-0.018	3.31	3.32	0.010	0.007	3.315	-0.025
10	3.350	3.349	-0.001	3.35	3.35	0.000	0.000	3.350	0.000
11	3.070	3.053	-0.017	3.04	3.05	0.010	0.007	3.045	-0.025
12	3.033	3.028	-0.005	3.03	3.03	0.000	0.000	3.030	-0.003
MD		-0.010		SDA		0.006		MD	-0.014
SDD		0.010						SDD	0.015

**LANDHIA
B2500 B**

Machine History

Month	FAT Results			PRO Results		
	MD	SDD	RMD	MD	SDD	RMD
Dec	-0.034	0.015	-0.034	-0.030	0.013	-0.030
Jan	0.024	0.036	-0.005	0.013	0.021	-0.009
Feb	-0.051	0.051	-0.020	-0.017	0.014	-0.011

Thank you
&
Questions?

