



## Improving the management of the dairy cow through use of the Herd Companion on line website

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### **Abstract**

NMR has provided an online application for use by customers since 2005 called Herd Companion - an information management system for customers benefiting from NMR (National Milk Records) and NML (National Milk Laboratories) services. It allows farmers and their advisors to view fertility, health, milk quality and disease information online immediately after the herd records have been processed and updated.

The policy of NMR is to encourage the use of the data within the website by not only the farmer but also the vet and farm advisors. Information such as somatic cell counts, results of disease tests such as BVD, Leptospirosis, IBR, Johnes, results of bulk and individual cow mastitis pathogen tests, (using PCR technology) and bacto breakdown analysis are all available on the website.

The Herd Companion system allows customers to view key parameters which show trends and can highlight where performance of the dairy herd is not meeting expectations. Example areas such as cow health (somatic cell counts % over 200, herd averages), feed monitor (using proteins to look at energy levels in the cow diet) and key performance indicators (of which there are approximately 15, such as milk per cow per year which highlights the importance of fertility management), all help the customer manage their herds and, importantly for NMR, makes the farmer reliant upon his records.

### **1.0 Introduction slide 1**

I would like to present a brief talk on the Herd companion website offered by NMR (National Milk Records)

NMR is the largest milk recording organisation in GB with approx 5,000 regular milk recording customers. Average herd size 150 cows. Approx 11,000 dairy producers in GB.

NMR group also own National Milk Laboratories (NML) who conduct payment testing services for circa 95% of GB dairy farms in addition to offering disease and mastitis pathogen testing.

### **1.1 Introduction NMR locations, slide 2**

NMR owns 3 milk testing laboratories.



One in Harrogate that tests the Dairy Herd Improvement samples and two payment testing labs under the NML banner at Glasgow and Wolverhampton

The red pins in the map indicate the milk haulier transport sample collection points which our vans collect from daily, delivering payment samples to the labs in Glasgow and Wolverhampton.

## 1.2 Introduction NMR website, slide 3

This is a view of the NMR website



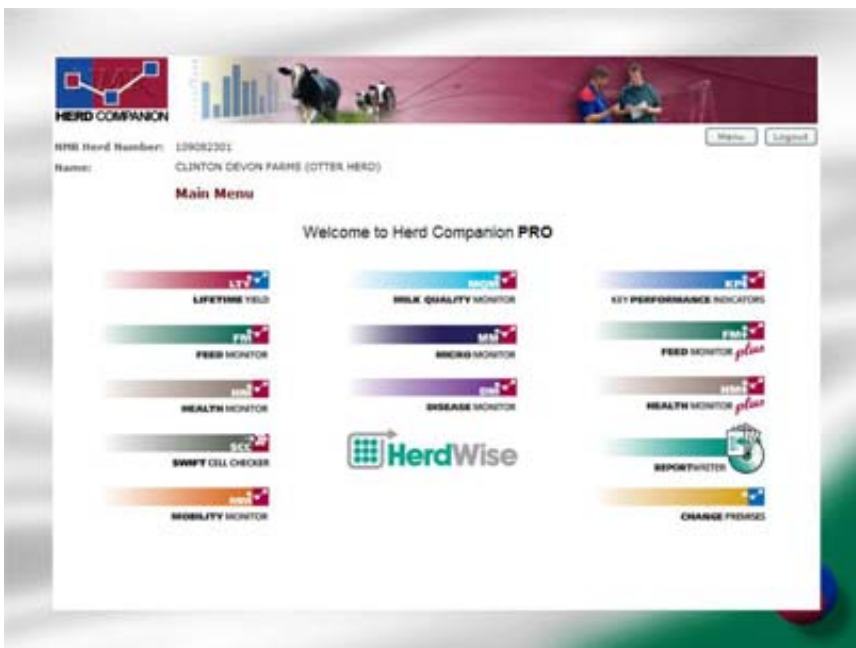
## 1.3 Introduction NMR website Herd companion location, slide 4

Herd Companion can be accessed through the NMR website by clicking on the Herd Companion button at the top right of the screen



## 2.0 Herd Companion main menu, slide 5

Once logged in the user has access to a number of areas to help him manage his cows. Areas such as health, fertility, milk quality and disease information are all available, using data that has already been recorded either from milk recording, his milk payment sample or samples sent in for testing.



## 2.1 Accessing the system, slide 6

Access is free and users of on farm software can gain free access to further interrogate the data using the Herd Companion Pro functionality

Farm advisors such as vets, consultants or nutritionists can access the data for any of their farms, as long as the farmer gives permission.

## **Accessing the system**

- **Access to Herd Companion is free**
- **Herd Companion Pro is free for InterHerd users**
- **Need for farmer permission for advisors to access farm data**
- **Same permission form used for NMR results, NML milk quality results and for disease and microbiology test results**

### **2.2 Milk quality monitor, slide 7**

Dairy farmers having their bulk samples tested by NML for payment purposes (95% of all GB dairy farmers) can use Herd companion to access their payment results online.

They do not need to be milk recording with NMR, it is free and they can also access their disease and micro test results.



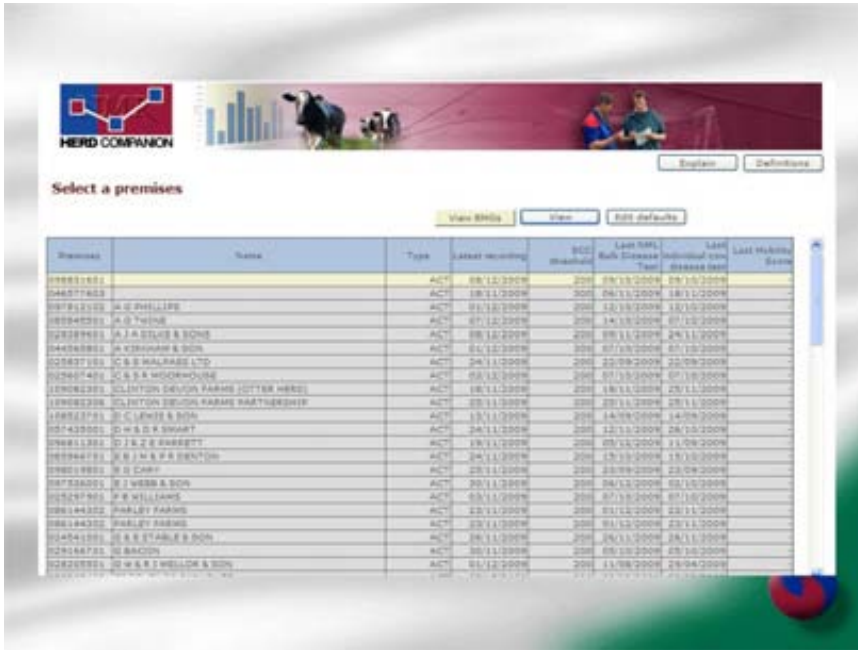
The slide features a header with the MQM logo and the text 'MILK QUALITY MONITOR'. Below this, a list of bullet points describes the service. In the bottom right corner, there is a logo for NML (National Milk Laboratories).

- **NML payment test results online**
- **Available for all NML herds using latest NML database**
- **No requirement to be milk recording with NMR**
- **Free to farmers and third parties (if authorised by the farmer)**

### **2.3 Groups of customers, slide 8**

A benefit of a vet, consultant or feed advisor having access to farm records as a third party is that they can set up their own comparison tables to look at the performance of their herds. Indeed one of the main drivers for us to set up the Herd Companion website was to encourage the use of the farm advisors- not only helping their customers to improve efficiency using data that has already been recorded, but the more we can encourage use of the records, the less likely the customer is to leave milk recording.





### 3.0 Cell count summary, slide 9

I am going to talk you through a small number of the available reports and functionality to give you a flavour of what sort of information is available.

The cell count summary report lists results for each animal tested, with the animal with the highest cell count at the latest recording at the top of the list. With the latest 4 milk recording results also showing.

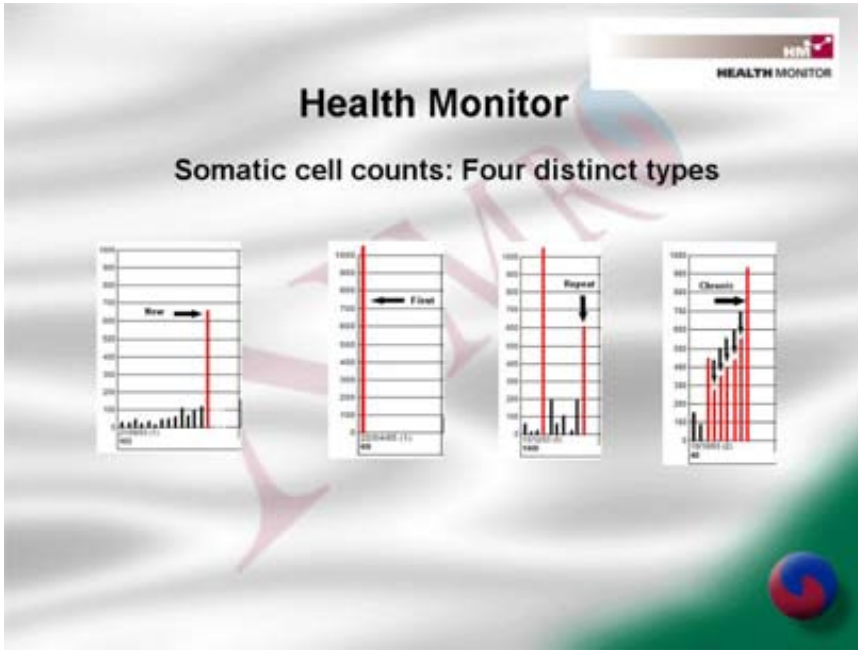
One of the most popular figures is the % contribution to the herd, for example here cow line number 2875 produced 13% of the bulk somatic cells at the last recording.



### 3.1 Cell count types, slide 10

Within Herd companion we try to distinguish between 4 types of infection:

- Cows with a first infection over a set cell count limit within the current lactation (new)
- Cows with a mastitis infection at their first recording of a lactation only (first)
- Cows with a cell count over the threshold on more than one occasion in the current lactation (repeat)
- And cows with a high cell count at the current and previous recording (chronic)

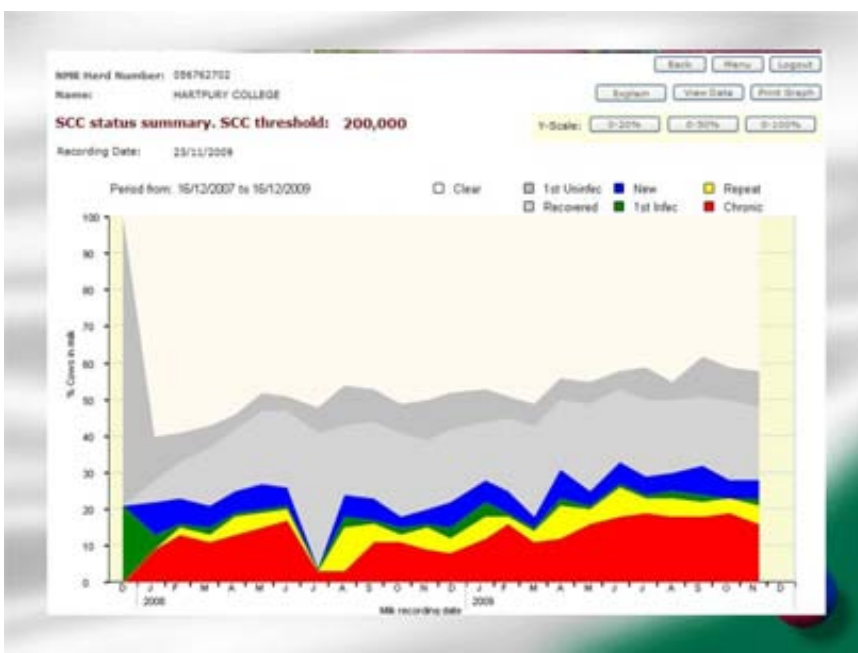


### 3.2 SCC status, slide 11

So- the red section is the chronic cows.

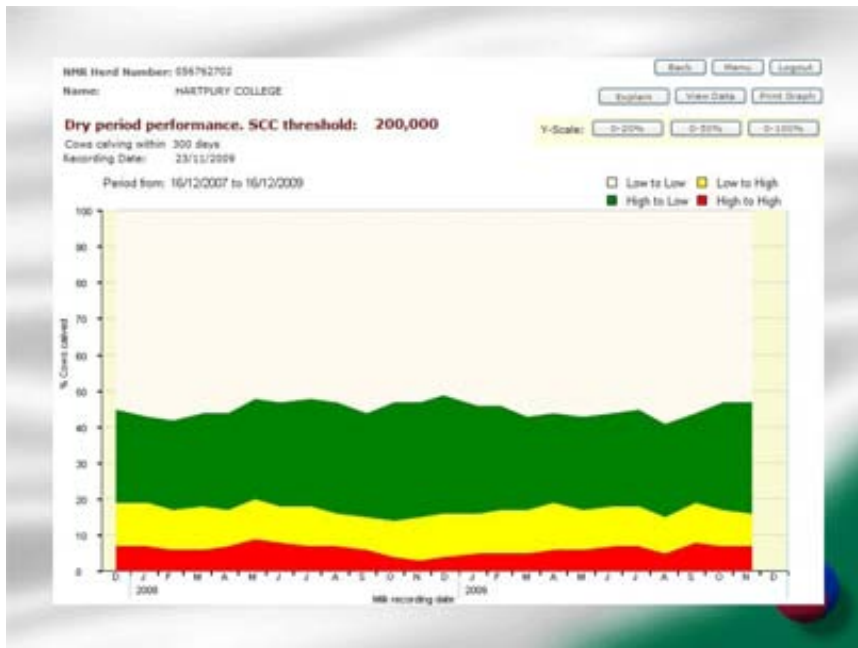
This graph on a live herd shows that roughly 15% of his herd have a chronic mastitic infection and that the trend, if anything over the last 15 months shows chronic infections to be increasing.

In addition- if we look at dry period performance for the same period.....



### 3.3 SCC dry period performance, slide 12

Here we are looking at somatic cell counts before and after a cows dry period.



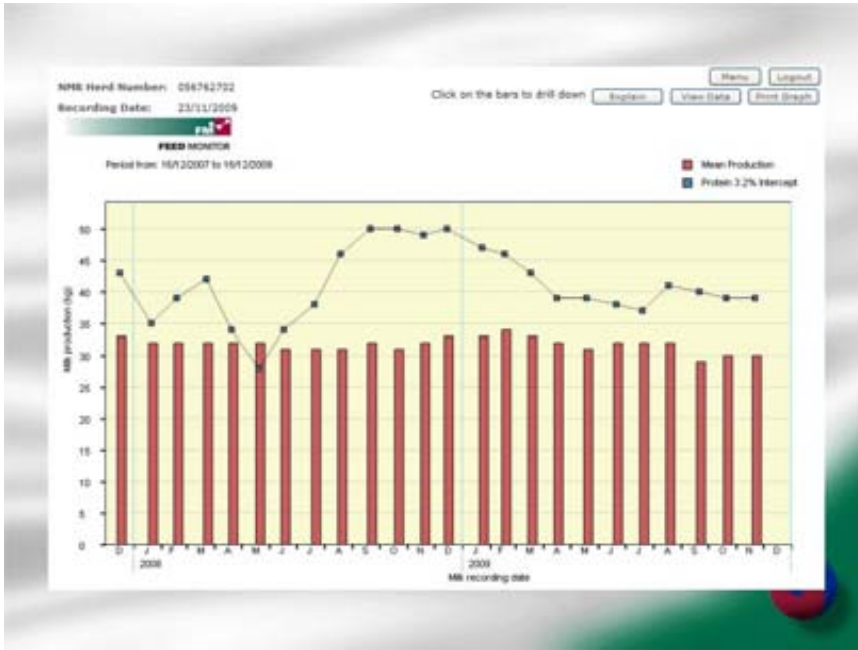
This graph displays trends in the four categories of dry period performance over time and the key at the top indicates the cows which fall into one of the four categories. For example, the cows in the red section ended one lactation and started the next with a high cell count.

The data are limited to cows that calved in the 300 days up to the currently selected recording date and require at least one milk recording in both the new and previous lactation.

On this farm, there is no real deterioration of the cows getting new infections but equally there is no reduction in the cows finishing one lactation with a cell count above the threshold and starting a new one still with a high cell count. He may be well advised to test some of the cows in the red high to high section using the PCR mastitis pathogen testing on offer to try and identify if there is a particular infection affecting the herd.

### 4.0 Feed monitor, slide 13

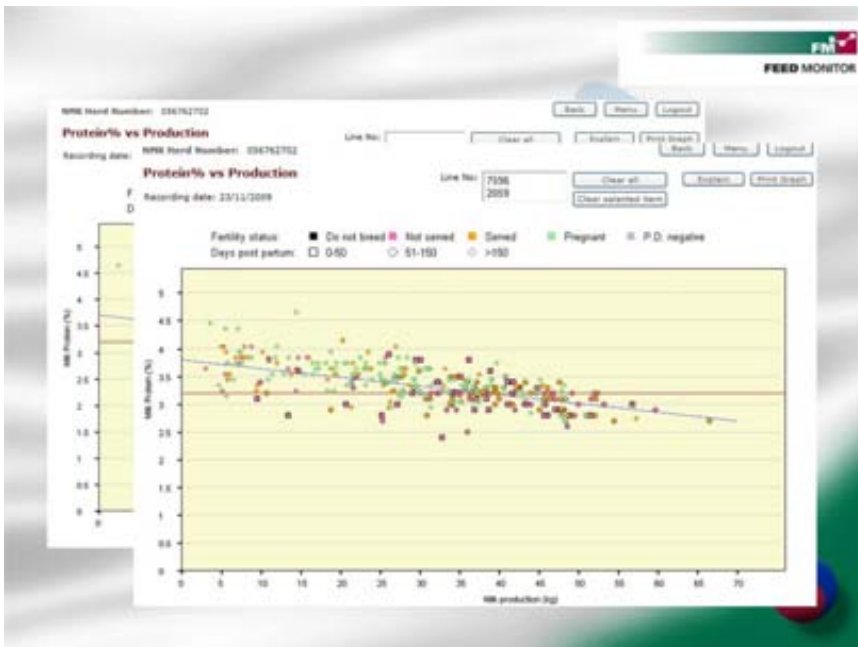
The bars on the chart represent the average kg milk production of all cows milked on the corresponding recording date. The points show a reference value referred to as the "Protein 3.2% intercept". This is derived from plotting yield against protein for all individual cows milked on the recording date. A best-fit straight line through these gives an intercept at a reference value of 3.2%. This intercept broadly represents the average daily yield at that month above which the protein % of the milk drops below 3.2%. If significant numbers of cows are yielding greater than the intercept level, this may indicate energy deficiency in the cows.



The knock on effect from energy deficiency may well be ketosis which is linked to poor fertility, and I will explain why it is important later.

#### 4.1 Protein vs production slide 14

Each point on this chart represents the protein % against milk yield for a cow milked on the recording date. The colours and shape of the individual points describe the fertility status and stage of lactation respectively of the cow.



The blue line is a straight line fitted by linear regression through all the points to show the overall relationship between milk quantity and protein %. The red line highlights the 3.2% protein level.

As yield increases the protein % normally declines. In cows with severe energy problems this decline is accentuated. Where the blue "best-fit" line crosses the red 3.2% protein line gives the yield value for the "Protein 3.2% in intercept". It indicates the level of milk production (in kg milk per cow) that can be sustained by the diet, whilst maintaining 3.2% protein in the milk.

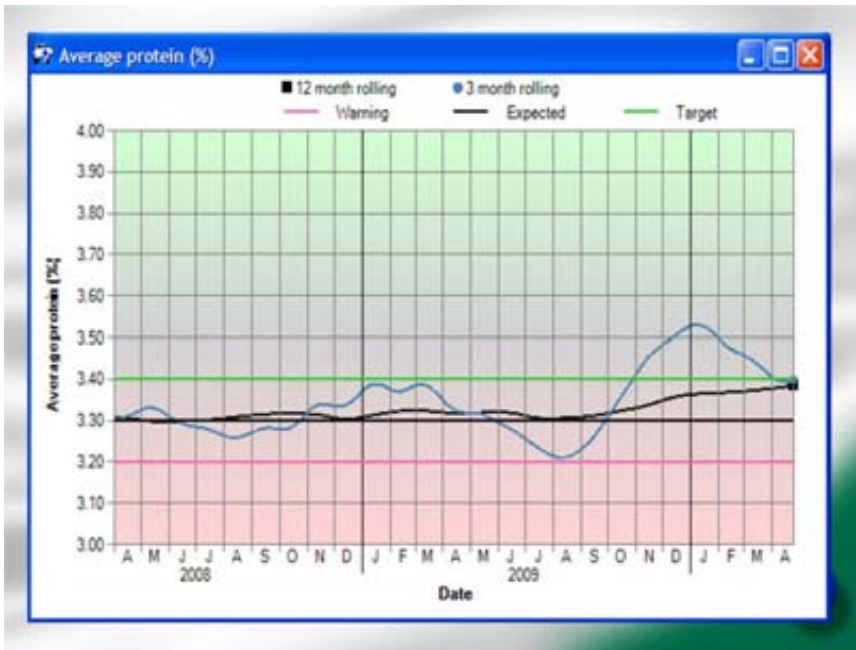


In this case, the intercept is at around 25l so the farmer is on average getting 25l per cow on the present diet without protein dropping below the 3.2% level. However, it is clear that a number of the cows in negative balance are in the 0-50 days post partum- exactly the cows he should be trying to get back in calf. It is this graph that feed advisors find particularly useful.

In the next slide you can see that milk yield has risen to 35l with fewer cows below the 3.2% level- knock on benefits of better fertility.

#### 4.2 Average protein % , slide 15

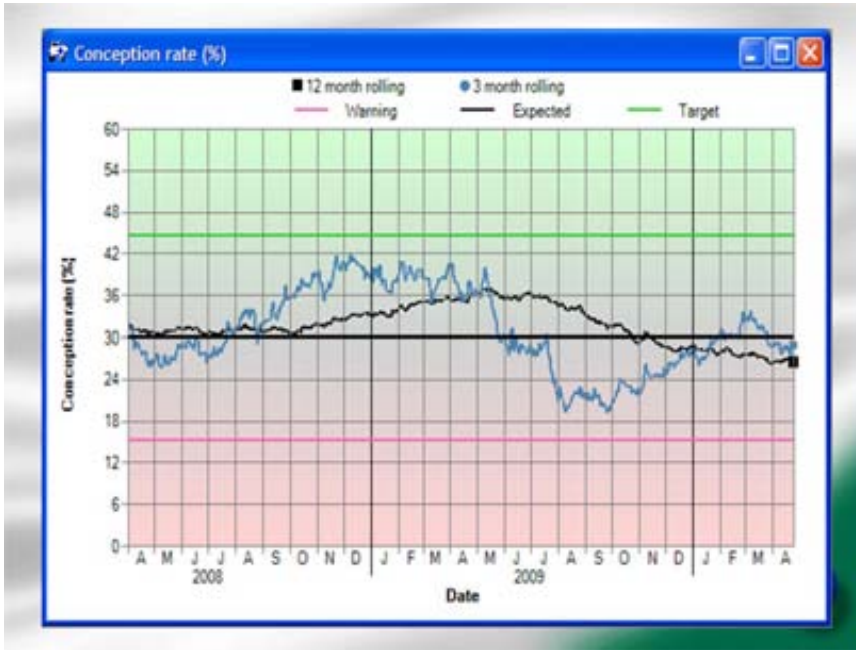
Just to illustrate the point, the graph here is from a live herd averaging 8,500 kg in 305 days.



The blue line is a rolling 3 month protein percentage and just at the time when the protein takes a dip in the autumn of last year,.....

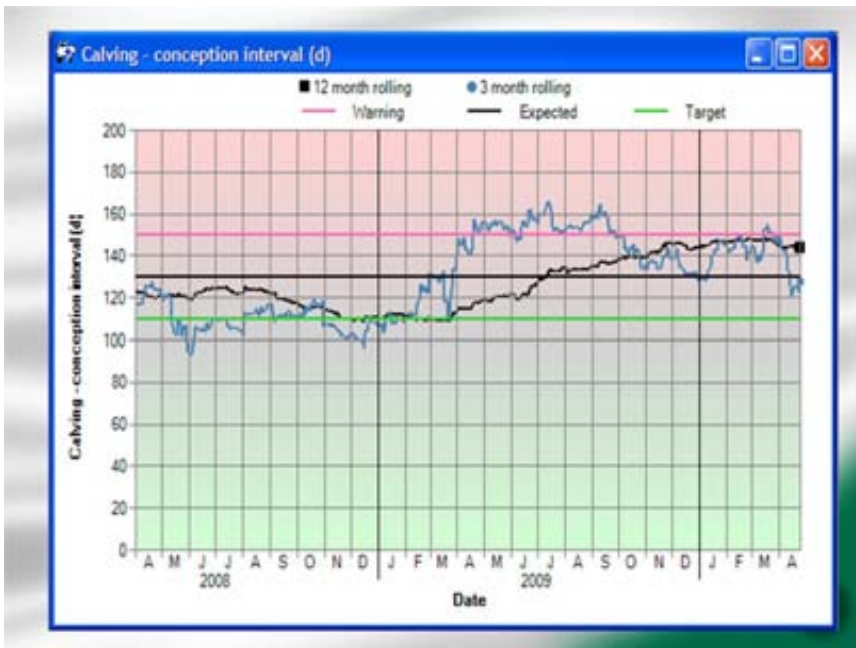
#### 4.3 Conception rate, slide 16

There is a corresponding dip in the conception rate and.....



#### 4.4 Calving- conception, slide 17

A rise in the calving to conception interval.



This drop in protein levels indicating a shortfall in the energy requirement in the diet of high yielding herds, with knock on effects to the fertility performance is becoming more common

#### 5.0 Herdwise, slide 18

Herdwise is a service we offer to our milk recording customers where we send their samples for Johnes disease testing following every third monthly milk recording. We are testing about 22,000 samples per month currently and obviously, the more we can do with the samples we already have, the better. We introduced mastitis pathogen testing on bulk samples earlier this year and are due to introduce individual cow PCR testing using the NMR samples we already have, later this year.



Results are available via Herd Companion allowing the farmer quick access to the latest results.

### 5.1 Herdwise report , slide 19

The results are grouped into bands, easily identified with a colour, based on their antibody profile.

Line No.	Ear Tag	ELISA 18/08/2009	ELISA 18/11/2009	Days in Milk*	Milk Yield (kg)	Parity	Milk Yield Drop	Predicted Calving Date	Infection Group on 18/11/2009	
7	36617402447	16.78	40.84	123	21.00	1	Likely		J4	Yellow
11	343617300466	27.09	40.65	512	8.30	1	Likely		J4	Yellow
96	366174301886	--	93.69	370	15.10	2	Likely	10/07/2010	J4	Yellow
93	366174601931	--	103.73	14	25.70	2	Likely		J4	Yellow
136	366174602267	--	48.56	392	21.90	1	Likely		J4	Yellow
239	343617300494	2.70	114.57	135	23.10	2	Likely	24/08/2010	J4	Yellow
348	366174201850	27.15	38.95	341	15.50	3	Likely	09/07/2010	J4	Yellow
381	366174501218	36.91	--	601	10.40	2	Likely		J4	Yellow
387	366174502096	7.29	69.69	503	19.60	1	Likely		J4	Yellow
Line No.	Ear Tag	ELISA 18/08/09	ELISA 18/11/09	Days in Milk*	Milk Yield (kg)	Parity	Milk Yield Drop	Predicted Calving Date	Infection Group on 18/11/2009	
1	366174501398	--	19.41	468	29.30	3	Not Likely		J1	Green
8	366174201332	4.40	--	468	14.80	3	Not Likely		J1	Green
13	V00793/02243	--	3.92	558	23.48	8	Not Likely	07/08/2010	J1	Green
15	366174302124	--	0.79	455	25.70	1	Not Likely		J1	Green
22	366174102052	--	0.21	477	20.10	1	Not Likely		J1	Green
30	366174502064	--	2.20	496	26.10	1	Not Likely		J1	Green
39	366174301904	--	0.53	464	24.50	4	Not Likely		J1	Green

Green colours indicate they are non infected and non infectious and yellow colours indicate the cow is controlling the infection but may be in the initial phase of not controlling the infection.

### 5.2 Herdwise report , slide 20

Red cows are no longer controlling the infection.

Results based on cows sampled on: (Only valid up to 4 months from specified sample date)

Line No.	Ear Tag	ELISA 15/12/2009	ELISA 10/03/2010	Days in Milk*	Milk Yield (kg)*	Partly	Milk Yield Drop	Predicted Calving Date	Infection Group on 10/03/2010
19	166329102496	9.25	11.55	508	31.30	3	Very Likely		J6
64	166329102646	-	68.91	495	52.30	2	Very Likely	05/01/2011	J6
158	166329402039	65.54	52.60	486	31.10	5	Very Likely		J6
248	103941020348	60.64	48.10	428	41.30	4	Very Likely	29/11/2010	J6
11	166548102682	11.54	47.20	666	10.30	2	Likely	14/06/2010	J4
87	166329402687	27.55	33.11	236	26.60	3	Likely		J4
121	83613102433	22.89	52.58	262	8.80	8	Likely	14/07/2010	J4
196	166329402418	12.86	41.82	268	17.90	4	Likely	01/06/2010	J4
286	166329702639	11.40	43.66	343	6.90	3	Likely	21/11/2010	J4
296	166329402680	14.85	38.77	337	21.60	3	Likely		J4
499	262688020607	12.87	70.32	467	48.10	5	Likely	05/12/2010	J4

\*RED\* cows (High-risk cows) potentially culled prior to next calving (start with cows with high values).  
NO COLOSTRUM/MILK USED FOR CALVES

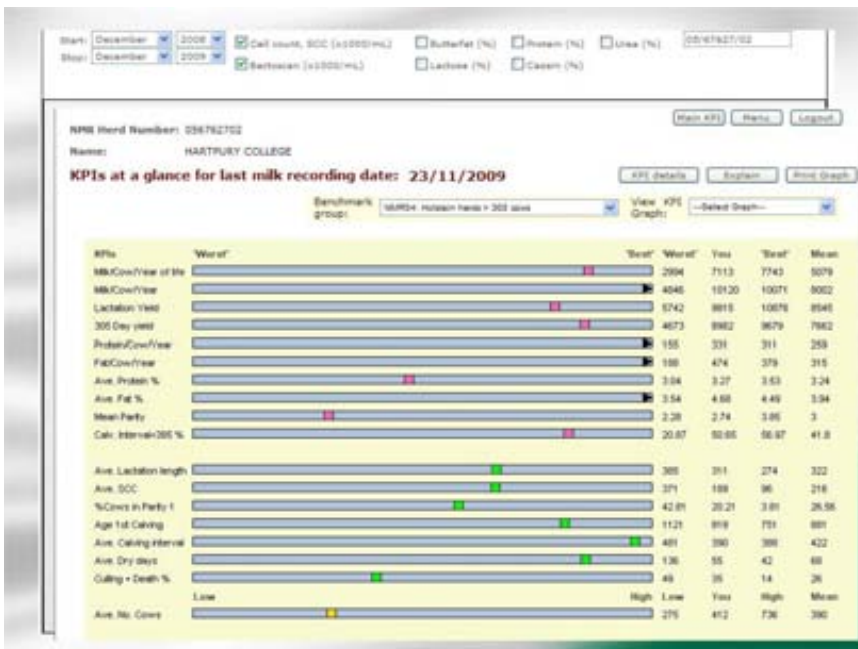
\*YELLOW\* cows (High-risk cows) require good hygiene around calving. Cull only if few high-risk cows.  
NO COLOSTRUM/MILK USED FOR CALVES

VET COMMENTS:

The very fact that advisors such as vets can view the farm data means that they can see the results and advise the farmer accordingly.

## 6.0 KPIs, slide 21

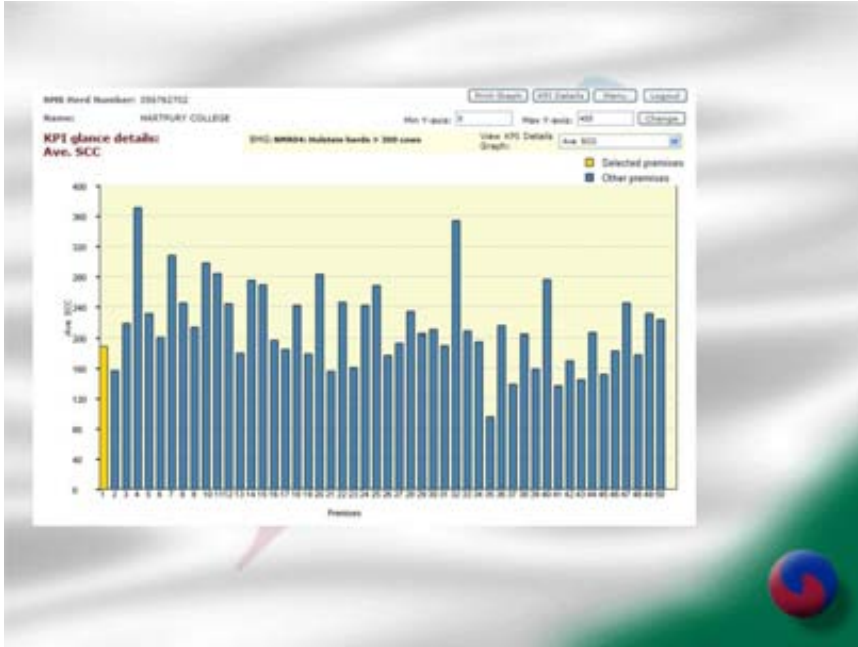
Key Performance Indicators are rolling 12 month averages (which remove any seasonal effects) which allow a farmer to see how his farm is performing compared to other similar sized farms.



It also allows farm advisors to compare farms, for example a vet practice could look at performance of the herds at their vets practice, subdividing their customers to groups such as herd size, organic, channel Island breeds etc.

## 6.1 SCC KPI, Slide 22

Farmers can plot their performance on many differing parameters and compare their performance to 50 similar sized other random herds held within the NMR database. The farm performance is indicated in yellow and is plotted against the other farms so that the farmer can see easily how he is performing against other similar farms.



Here for example the herd average somatic cell count was just under 200 compared to a range between 370 and 90 for 50 other farmers with a similar sized herd picked at random

## 6.2 All KPIs, slide 23

Here is a selection of some of the parameters that can be used as Key Performance Indicators.





**7.0 Lifetime Yield, slide 24**

Finally I would like to show you a section about lifetime yield per cow-

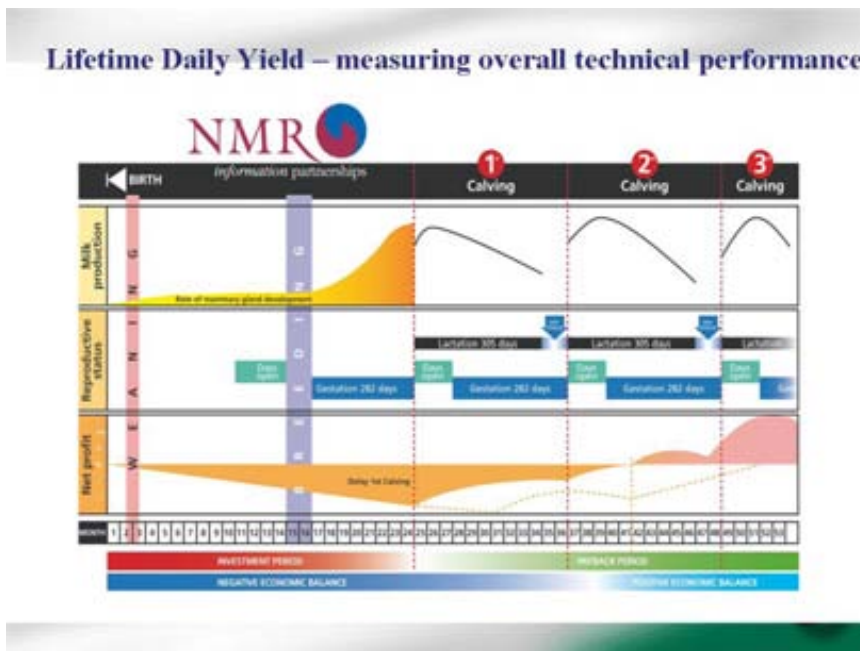


This is the true commercial contribution of cows to the total herd performance in terms of milk produced during the cows life.

Here the farmer can see the differences in milk produced by cows in differing lactations over the last 2 years, and also the number of cows in each lactation group- let me explain why this is important

**7.1 Lifetime daily yield, slide 25**

This slide is a little involved but the 3 sections indicate months along the bottom, and the lactation curves we all understand and how the reproductive cycle works in the middle.



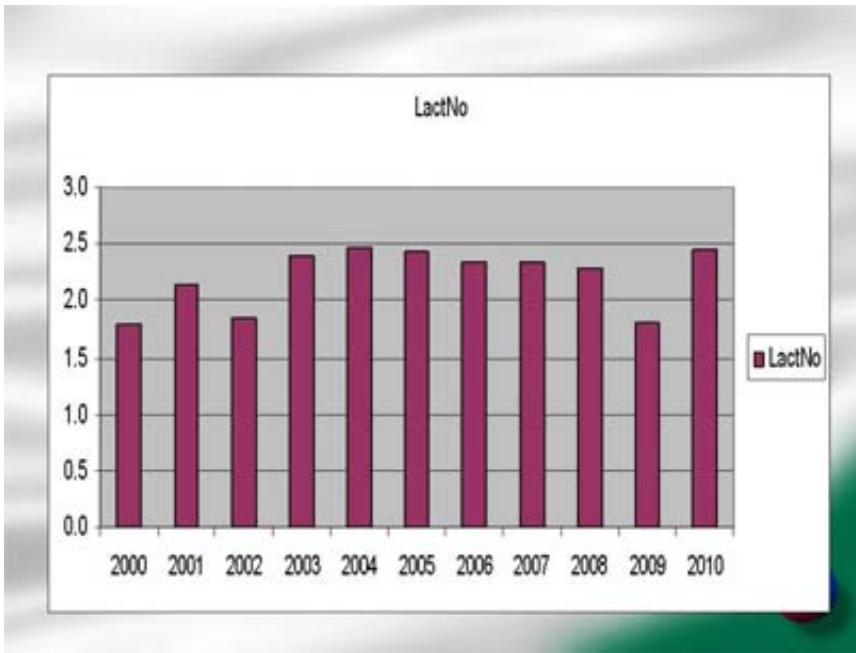
It is the bottom section that is the interesting bit, plotting the net profit of an animal from birth. You can see that as soon as the animal is born, it starts to cost the farmer money, feeding it, housing it and looking after it. He then has to pay for semen and wait until she calves before she starts contributing to

income. However, it is a gradual process for her production to pay for not only her continued upkeep but also the money the farmer has invested in her since birth, and if she is in calf by the time she is 15 or 16 months old it will take until well into her 2nd lactation before she is contributing to the farm profitability. Up until this point, the animal has been a drain on profit.

The effect of not getting her in calf until 21 months, with her calving down at 30 months means that she will be well into her 3rd lactation before she contributes to profit.

### 7.2 Average NMR lactations before leaving the herd, slide 26

In NMR, this is the average lactation number animals reach before leaving the herd- currently averaging almost 2.5 lactations. The graph shows the trend (if any) over the last 10 years.

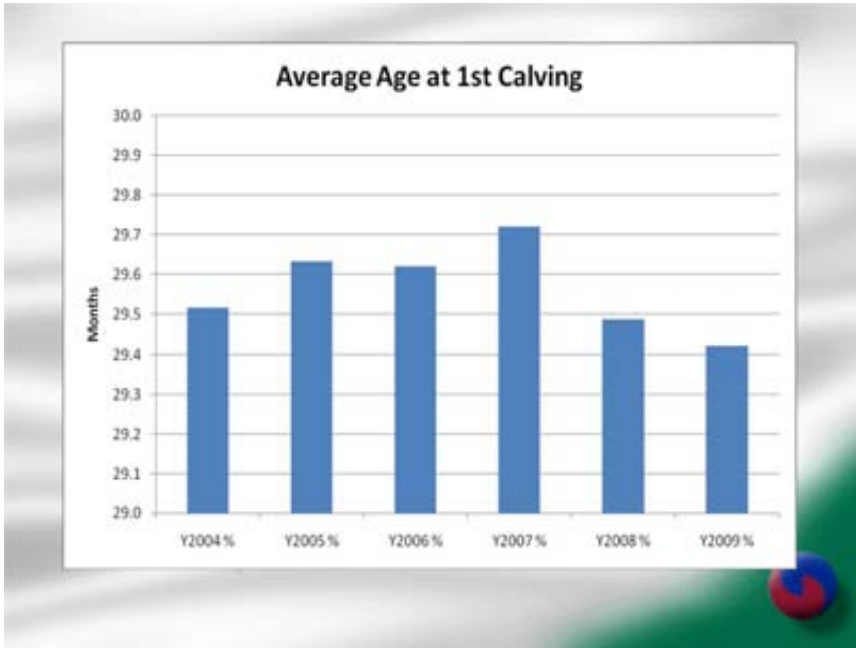


It will be interesting to see if this figure rises now that we have started to point out the financial benefits of keeping fit, fertile and healthy cows for longer.

For information, the average age at leaving the herd in 2010 was 4 years 8 months.

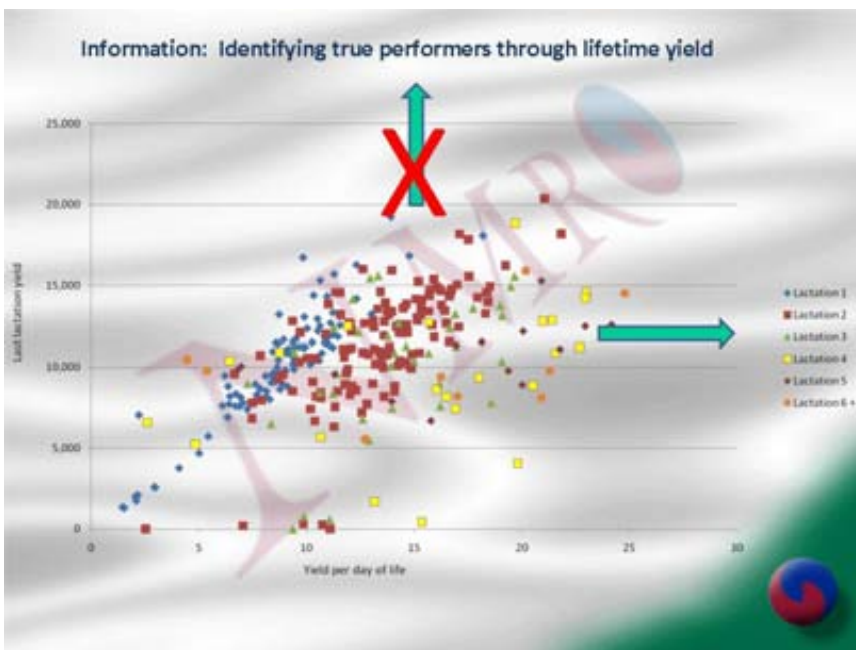
### 7.3 Average age at 1<sup>st</sup> calving, slide 27

We are starting to see a trend in the average age of heifers at first calving coming down so it will be interesting to see if this continues.



### 7.4 True performers, slide 28

So- with the information available it is easy to see that whereas the traditional thinking of increasing yields was the way to increase profitability, it is becoming clear that a longer lasting well managed cow that does not suffer from poor fertility as a result of an energy deficient diet adds more to farm profit.



There appears certainly to be the case for, dare I say it some cross breeding bringing hybrid vigour to milk producing cows, leading to a longer productive period, thus making a greater contribution to farm profits

### 8.0 Conclusion, slide 29

In conclusion, in NMR we want to encourage the use of the Herd Companion system by farmers and their advisors in order to help them make the right management decisions.