From: "Johan du Toit" <lusahnpvt@gmail.com>
To: "'Andie Dimitriadou - ICAR'" <andie@icar.org>

Date: Thu, 13 Oct 2016 16:38:24 +0200

Subject: RE: Kingdoes

## Andie

Huge thanks and we agree that should put them on the right track and they understand the seriousness of the issue.... The rest is business issues like short shipments etc.

I also moved to a new supplier and have nomore issues with Kingdoes.

Regards and again thank for the professional service

Johan

Kind Regards
Johan du Toit **Lusahn Pet Products cc**"For Service Excellence"

PO Box 1081, Malmesbury, 7299

<u>lusahn@telkomsa.net</u>

+27 224857310 / +27 76 76 11110

From: Andie Dimitriadou - ICAR [mailto:andie@icar.org]

Sent: 13 October 2016 04:30 PM

To: 'Johan du Toit'
Cc: martin@icar.org
Subject: R: Kingdoes

Dear Johan,

Please see attached the report provided by Beijing Kingdoes RFID Technologies Co. Ltd, as a response to ICAR's official request for clarifications and corrective actions. We would appreciate it if you could kindly review and let us know if you have any questions. From our point of view, since there is no pending issue anymore ICAR is willing to file the case.

We look forward to hearing from you.

Best regards,

Andie